

Australian Seniors Finance and Seniors Finance are Licenced Credit Providers

Licence Numbers

Australian Seniors Finance Pty Ltd – 386760 (ACN 108 875 636)

ASF Custodians Pty Ltd – 386781 (ACN 106 822 780)

Seniors Finance Pty Ltd – 469894 (ACN 603 141 779)

Seniors Finance Custodians Pty Ltd – 476140 (ACN 603 141 706)

- Under these licences we are authorised to engage in credit activities as a credit provider under the National Credit Code
- Our conduct obligations under these licences include engaging in credit activities efficiently, honestly and fairly and we must not enter into a contract if it is assessed as unsuitable for the customer.

Your rights

- You can request a copy of your loan assessment if you enter into a contract with us
- You can access a copy of our internal disputes resolution procedure by contacting our Customer Service Centre on 1300 889 338 or visit our website www.seniorsfinance.com.au
- We are members of the Australian Financial Complaints Authority and they can be contacted as follows

Australian Financial Complaints Authority

GPO Box 3, Melbourne VIC 3001

Website: www.afca.org.au

Email: info@afca.org.au

Telephone: 1800 931 678 (free call)

Our contact details

Heartland Seniors Finance

PO Box 18134

Collins Street East VIC 8003

Level 9, 63 Exhibition Street

Melbourne VIC 3000

Telephone 1300 889 338

Email enquiries@seniorsfinance.com.au

Website www.seniorsfinance.com.au

Please feel free to contact us at any time if you have any questions.